

## SCALP NETWORK CHOICE & DIGNITY FOR PEOPLE IN CRISIS

### MEET GROUP We design everyday solutions that contribute to the vitality of organizations and the well-being of people. More than 1.3 million customers worldwide 1 million members of businesses 55 years of experience Presence in 29 countries 24.5 million users





## **MEET UP SÍ VALE** OUR PRESENCE IN MEXICO



We **are leaders in resource control solutions and benefits** for public and private initiatives.



We belong to the **Fraud Prevention Group of the Association of Banks of Mexico**.



We employ the highest standards of safety and technology in our products.



We have more than 120 million transactions annually, more than 14 thousand customers, and 5 million voucher and card users.







# PORTFOLIO OF SOLUTIONS







### SOLUTIONSUP SÍ VALE







## **OUR OPERATION**





Possibility to restrict spins to accommodate your acceptance

Agile processes within www.sivale.mx



Bulk balance loading



No account opening is required per cardholder

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Stock cards for **immediate delivery** 





### **REPORTING AND CONTROLS TOOL**



#### **REPORTS**

We facilitate the administration of your resources with various downloadable:

- Of releases.
- Payment reconciliation.
- Card databases.
- Card movements.
- Order history.



#### **RESOURCE CONTROL:**

#### Configure transactional locks to suit you:

- Amount per day or month.
- Consumption per day or month.
- Periodicity and/or hours of use.
- Available in UP Fuel and UP Business Card.





## WE TAKE CARE OF THE MOST IMPORTANT

#### Fraud Control, Prevention and Administration Area

We are the only ones in the market with an area dedicated to protecting our users by:



- Detection and monitoring of atypical transactions
- Identification of businesses with questionable activity
- Participation in committees focused on security and risk issues with cards
- Confirmation of purchases with customers and users



#### YOUR BALANCE IS SAFE WITH OUR CARDS

For your safety and that of your collaborators we offer:

- Chip cards backed by Carnet, Visa and Mastercard
- Crediting funds via CoPP (Custom Payment Code)







## Through its resource solutions, it is currently a supplier in Cash and Vouchers Programs (CVA) in the humanitarian sector.



## CURRENT CUSTOMERS IN THE HUMANITARIAN SECTOR



México, Salvador, Honduras, Guatemala







- Sí Vale has been working with UNHCR since 2018.
- The beneficiary population is people seeking refuge in Mexico.
- Support has been provided every month to an average of 2,571 people.
- The amount dispersed on average monthly is \$11,000,000.
- An implementation was carried out that consisted of a link between the Sí Vale platform and the UNHCR financial system (MSRP) for the automation of payments, as well as a process of returning unused funds in the different cards after two months, and the blocking of international movements,



- Sí Vale began working with IRC Mexico in June 2022.
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- Later, in the same year but in November, he joined as our IRC client in El Salvador, Honduras and Guatemala.
- The beneficiary population are displaced persons, refugees, victims of oppression and violent conflict.







#### FRANCE

• Partnership with ACF (Action Against Hunger) to accompany more than 10,000 people in food emergency situations in Ukraine, Poland, and Romania (a consequence of the war in Ukraine).

• Partnership with Première Urgence Internationale (French emergency intervention NGO) in which Up delivers essential cards to 2,700 people in Ukraine.

• Alliance with OFII (Office Francais de l'Intégration et de l'Immigration = French Office of Immigration and Integration) to provide monthly financial support to 120,000 geographically mobile people in France.











• SÍ VALE MEXICO HAS A PRODUCT THAT MEETS EXPECTATIONS TO PROVIDE HUMANITARIAN SUPPORT.









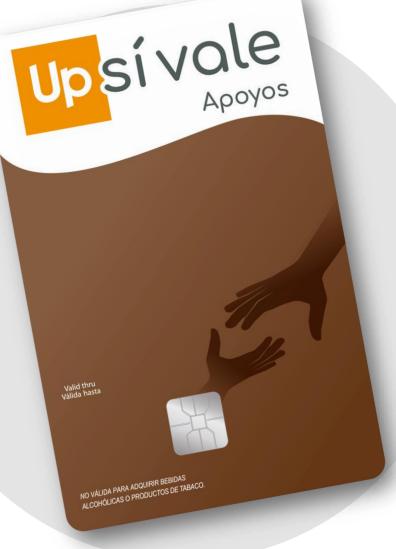
SECURITY AND EFFICIENCY In the transactionality, as well as in the settlement to your business.



PERSONALIZED ATTENTION Personalized attention and support from an Account Executive for allies.



USER SERVICE Personalized attention to cardholders through the different service channels for the entire Republic.





REDUCE DELAY Platforms for reducing response times and efficiency.



DIRECT MAIL It communicates exclusive promotions to cardholders or is even open to the general public in available Sí Vale media.

### BENEFITS FOR YOUR COLLABORATORS OR BENEFICIARIES





# THANK YOU!



Información da una interne