

The following **scenarios provide examples of how these elements might be combined differently** to favor the interests and capacities of some stakeholders over others.

Design Lens: Institutional (Viability)

Most adapted to humanitarian organizations. Uses a combination of existing CVA delivery mechanisms (e-voucher) and assistance delivery models (HSP, vendor marketplace)

Pros:

- Familiar to humanitarian orgs
- No KYC required (ex. vendors)
- Supports host communities
- Convenient and safe

Cons:

- High coordination burden
- High cost & high maintenance
- Less flexibility & choice for person on the move
- Less adaptable to changing routes
- Security concerns – may attract bad actors

**SCENARIO 1:
The Waystation**



Buy what i need now & for the road
Interact & discuss with host community

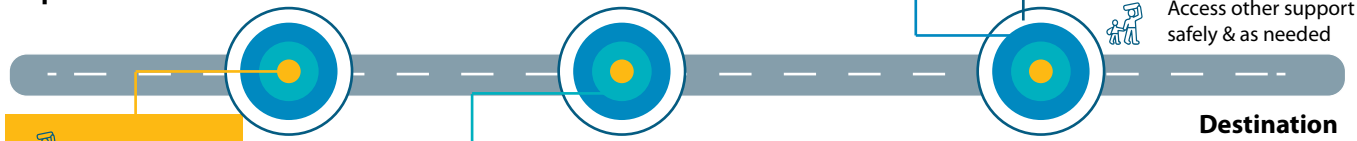
Local Marketplace
(Host community)

Additional Assistance

- Health services
- Information
- Temp. shelter
- Psychosocial
- Child-friendly spaces

Access other support safely & as needed

Departure



Destination

"Anchor"Org.

If i'm new: register
If i'm not: Check-in

Humanitarian Service Point

If i'm new: receive digital voucher
If i'm not: Receive top-up \$

- A. Digital voucher/e-voucher provider (ideally, flexible system with app, card, biometric options + dashboard)
- B. Local vendors – must have a smartphone or POS + bank account
- C. Payment aggregator or bulk payment processor w/intl. coverage

How it Works:

- Single closed-loop system used by multiple orgs (e-voucher card / digital certificate)
- Anchor organization
- Has an established presence in location
- Establishes service point
- Registers newcomers & logs "check in" for ppl already in system (ex. enrolled at a prior service point)
- **Anchor and/or partner organizations in location**
- Select and enroll local vendors from host community
- Provide additional assistance and services
- Provide general information and maps of waystations