Cash & Voucher Assistance during COVID pandemic crisis

Adapting CVA operation to reach out to our communities
DRC CVA programs in WA
DRC Strategic vision on CVA

DRC is a leading agency on the use and promotion of quality Cash & Voucher Assistance in humanitarian and durable solutions responses

Interagency Engagement  
Internal Mainstreaming of CVA  
Mainstream CVA in DRC response design
CVA programs in West Africa

- Nigeria
- Burkina
- Cameroon
- Niger
- CAR
- Mali
# CVA programs in West Africa

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<th>Burkina Faso</th>
<th>Mali</th>
<th>Niger</th>
<th>Nigeria</th>
<th>Cameroon</th>
<th>CAR</th>
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</thead>
</table>
| **Sectors**      | • Food security
  • Livelihood
  • Protection*
  • Emergency response* | • Food security
  • Livelihood | • Food security*
  • Livelihood*
  • Emergency response* | • Food security
  • Livelihood
  • Protection
  • Emergency response* | • Food security
  • Livelihood
  • Protection* | • Food security
  • Livelihood
  • Protection*
  • Emergency response* |
| **Beneficiaries**| 2,926 HH
20,483 persons | 3,193 HH
22,351 persons | 37,094 HH
185,470 persons | 5,000 HH
26,800 persons | 2,000 HH
10,000 persons |
| **Modalities**   | Cash, Vouchers | Vouchers   | Cash               | Cash, Vouchers     | Cash, Vouchers | Cash, Vouchers |
| **Conditionality & restriction** | Unconditional, CfW, restricted, unrestricted | Unconditional, restricted | Unconditional, CfW, unrestricted | Unconditional, CfW, restricted, unrestricted | Unconditional, CfW, restricted, unrestricted |
| **Delivery mechanisms** | E-vouchers, paper vouchers, distrib agents | E-voucher | E-cash, mobile money | Mobile money, E-vouchers, paper vouchers | Distribution agents |
COVID context in WA
WA COVID current situation

Coronavirus country comparator
(last data update: Tue, 31 Mar 2020 00:10:03 GMT)

CASES
confirmed 782,365
deceased 37,582

SCALE
linear
logarithmic
absolute values
population ratio
cumulative
daily new cases

VISUALIZE AS
series
stacked
multiples

WORLD COUNTRIES
sort by name
sort by confirmed

Entire World 782,365

ALIGN TO CONFIRMED FROM
select a startdate or country

OPEN DATA
WA COVID current situation

- Exponential number of cases in all countries.
- Very weak Health systems.
- Most vulnerable households more exposed.
- Displaced populations more at risk, especially in camp / settlement settings.
- Drastic measures taken by the different governments to prevent the escalation of the pandemic
WA COVID current situation

- Borders closed
- Curfew
- Movement restrictions
- Public transport shut down
- Public gathering forbidden
- Markets shut down
- Confinement
Business Continuity
Overall DRC’s approach to the COVID-19 emergency is to **stay and deliver** to the extent possible:

1. **Continue existing essential program** activities based on program criticality analysis and amend these where relevant to the new situation.

2. **Scale-up and initiate new activities** especially relevant and targeted towards the COVID-19 response.
How to adapt current programming?

• **Program Criticality**: Assess the criticality of each program / activity.

• **Program Prioritization**: Define which programs / activities are essential and shouldn’t be shut down and which programs are less essential and can be put on hold.

• **Program adaptation**: Redesign program /activities to guarantee business continuity while ensuring safety of staff and beneficiaries.

• **Program development**: Designing CVA programs specifically to address mid to long-term expected specific needs related to COVID crisis.
Sanitary and Safety SOP

Population du Burkina Faso, pour se protéger contre le COVID-19

- Lavons-nous régulièrement les mains avec de l'eau propre et du savon
- ou avec de la cendre
- ou utilisons le gel ou solution hydro alcoolique

Pour toute information, appelez gratuitement le 35 35 35
Sanitary and Safety SOP
Sanitary and Safety SOP
Preparedness & Adaptability
Humanitarian consequences

The situation will deteriorate further.
We need to be ready.
Scenario 1 – Digital Cash solutions

Measures taken by the governments make it difficult to organize distribution (In-kind or CVA)

- Moving to digital CVA to avoid large distribution gathering
- Better adapt to beneficiaries' needs through MPCA who will have numerous and conflicted needs.
- Enable remote CVA transfers through digital solutions.
- Market support interventions for local FSPs to support liquidity.
Scenario 1 – Digital Cash solutions

LIMITS ➔ Digital CVA is no silver bullet!
Scenario 2 – Electronic vouchers

Financial service Providers shut down (Banks, MFI, Over-The-Counter, Distribution Agents)

- Moving to digital vouchers to avoid large distribution gathering.
- Maintain beneficiaries access to markets to cover basic needs.
- Contract directly with local vendors.
- Maintain stimulation of local economy.
- If local markets are not accessible to the population because of movement restrictions, consider fairs.
Scenario 2 – Electronic vouchers

Digital vouchers are only relevant when markets are functional!

Beware of risk transfer!
Scenario 2 – Electronic vouchers

- List of Sales
- Product List
- Select Milk Button
- Fill Unit Milk
- Amount, Show Total

- Change Pin Code Mode
- Color Pin Code Mode
- Shape Pin Code Mode
Scenario 3

Markets shut down.

- Beneficiaries do not have access to food on local markets because markets are shut down.
- Shift to In-kind distribution at very large scale.
- Prepare discussion and scenarios with WFP and Technical services of the governments.
- Couple distributions for several months to avoid more regular distributions and anticipate stocks.
- Market support interventions to stimulate markets and re-establish supply chains.
Scenario X

Pipelines shut down.
Main recommendations

- Start FSP assessment ASAP and map modalities and delivery mechanisms that can adapt to the different scenarios.
- Adapt internal procedures with donor agreement to accelerate logistic & supply chain process.
- Consider and prepare for maximum flexibility between modalities and delivery mechanisms.
- Revise MEB in line with new needs related to COVID and to price increases in the markets.
- Follow up market supply and prices closely for basic need goods.
- Advocate for humanitarian interventions to be exempted from the governments restricting movements.
- Prepare for emergency pipeline and preposition buffer stocks in regions.
- Advocate for additional funding at donor level to anticipate on large scale emergency.